



# ISO/TS 16949 Requirements

## COURSE DESCRIPTION

This course gives an in-depth understanding of the TS 16949:2009 Audit Process. It has been specifically designed to meet the needs of the Auto Industry. Those responsible for planning and scheduling an audit program for TS 16949:2009 and those who must perform audits to TS 16949:2009 for quality assurance.

## COURSE OUTLINE

- The Standard
- The Process Approach
- Scope
- Quality Management System
- Management Responsibility
- Resource Management
- Product Realization
- Measurement, Analysis and Improvement

## LEARNING OUTCOMES

On successful completion of this training course, delegates should be able to:

- Demonstrate understanding of the ISO/TS 16949-2009 standard
- Demonstrate understanding of the responsibilities and expectations placed by the standard on employees in delivering quality products and services to the automotive

### Who Should Attend

- *Staff responsible for implementing ISO/TS 16949:2009*
- *Staff responsible for operating quality system procedures within a ISO/TS 16949:2009 environment*
- *Quality Auditors.*

**COURSE DURATION:** 4 Days

**TRAINING HOURS:** 16 hrs

**MINIMUM NO. OF TRAINEES:** 15

**LANGUAGE :** English

