

# **Abstract**

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## **Quality Assurance between Theory and Practice in Family Planning Projects**

The theoretical part of the report introduced to the concepts &#97;&#110;&#100; applications of QA in service industry in general &#97;&#110;&#100; the health sector in particular. the second part provided standardized policies &#97;&#110;&#100; procedures for service provision in the private clinics as well as practice review protocols for project coordinators to follow up on required improvement interventions.