

# **Abstract**

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## **A SW application system for measuring supply chain operations' performance using SCOR FAHP technique**

this paper proposes a new software (sw) application utilising the scor fahp technique which incorporates the fuzzy analytic hierarchy process (fahp) method in the supply chain operations reference-model (scor) for the purpose of evaluatingimproving supply chain operations' performance. an application in an egyptian natural bottled water company is illustrated.