## Arab Academy for Science and Technology and Maritime Transport Computer Science Curriculum Course Syllabus

| Course Code:<br>NC133                                    | Course Title:<br>Communication<br>Skills | Classification:<br>R                   | Coordinator's Name: Dr. Abeer Bader | Credit Hours: |
|--|--|--|-------------------------------------|---------------|
| Pre-requisites:  LH135 (English for Specific Purposes I) | Co-requisites:<br>None                   | Schedule:<br>Lecture:<br>Tutorial-Lab: | 2 hours<br>2 hours                  |               |

## **Course Description:**

This course focuses on the foundations of effective interpersonal communication skills, with particular emphasis on the skills important to establishing and maintaining effective professional and personal relationships. This course provides an understanding of the fundamental and practices of oral and written skills used regularly in effective communication as well as body language, phone communication, meetings and public presentation.

## **Textbook:**

Johnson Sheehan, Richard, Technical Communication Today, Pearson/Longman

## **References:**

- J. A. DeVito, Messages: Building interpersonal communication skills, Allyn and Bacon.
- Richard Denny, Communicate to Win, Kogan Page Press.

| Course Objective/Course Learning Outcome: | Contribution to Program Student Outcomes:          |
|---|--|
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|   |  |
| 1. Identify and focus on the main message | (SO4) Recognize professional responsibilities      |
| and content.                              | and make informed judgments in computing           |
| 2. Organize speaking and writing in a     | practice based on legal and ethical principles.    |
| logical, professional-looking fashion.    | (SO5) Function effectively as a member or          |
| Evaluate information resources.           | leader of a team engaged in activities appropriate |

| 3.    |  | to the program's discipline.   |  |
|-------|--|--|--|
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| 4.    | Package their skills in a job-getting interview and team work communication. | (SO3) Communicate effectively in a variety of professional contexts.   |  |
| 5.    | Speak confidently and authoritatively, with or without, speech notes.        | (SO5) Function effectively as a member or leader of a team engaged in activities appropriate to the program's discipline.              |  |
| 6.    | Think critically.  |  |  |
| 7.    | Communicate through public presentations.                                    |  |  |
| 8.    | Avoid plagiarism by adhering to correct referencing principles.              | (SO4) Recognize professional responsibilities and make informed judgments in computing practice based on legal and ethical principles. |  |
| Cours | e Outline:   |  |  |
| 1.    | Communication Process  | 6. Preparing to Speak  |  |
| 2.    | Solving Common Business<br>Communication Problems                            | 7. Organizing the Presentation / Using Clarification Support   |  |
| 3.    | A continuation of Solving Common<br>Business Communication Problems          | 8. Informative Speech 9. Persuasive Speech   |  |
| 4.    | The oral communication Process:  | 10. Speech giving assassment   |  |
| 5.    | Speaking and Listening A quiz is held to cover the first module              | <ul><li>11. Speech giving assessment</li><li>12. Group Communication</li></ul>   |  |