Abstract

Sara Abdel Salam El-Kheshen

A conceptual model for E-government adoption in Egypt

Electronic government (e-government) was created as an efficient method for government adeptness and proficiency as a vital facilitator for citizen-oriented services. Since their establishment over a decade ago, E-government services are recognised as a vehicle for accessing online public services. Both governments and academic researchers comprehend the difficulty of low-level adoption of e-government services among citizens a shared issue between both developing and developed countries. This paper investigates determinants and factors necessary to enhance adoption of citizens for e-government services in developing countries, with particular focus on Egypt, by extending the Technology Acceptance Model (TAM) using a set of political, social, and design constructs that were developed from different sources of research literature.