Abstract

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ASSESSING THE ADOPTION OF E-GOVERNMENT USING TAM MODEL: CASE OF EGYPT

Electronic government (e-government) was known as an efficient method for government expertness and proficiency as a vital facilitator for citizen-oriented services. Since their initiation over a decade ago, E-government services are recognised as a vehicle for accessing online public services. Both governments and academic researchers understand the difficulty of low-level adoption of e-government services among citizens a common problem between both developing and developed countries. This paper investigates determinants and factors necessary to enhance adoption of citizens for e-government services in developing countries, with particular focus on Egypt, by extending the Technology Acceptance Model (TAM) using a set of political, social, and design constructs that were developed from different sources of research literature.